



*Dedicated to
Community Service*

<http://www.vvb91.com>

P.O. Box 128
Chatsworth, IL 60921
(815) 635-4050

P.O. Box 257
Cullom, IL 60929
(815) 689-2146

P.O. Box 128
Piper City, IL 60959
(815) 686-2258

P.O. Box 38
Kempton, IL 60946
(815) 253-6271

P.O. Box 128
Roberts, IL 60962
(217) 395-2218

Dear Valued Customer,

As we all adjust to the current challenges of the COVID-19 virus, Vermilion Valley Bank wants you to know the safety, health, and wellbeing of our employees, customers and communities are of utmost importance to us. We are asking you, the customer, to help us assist you by considering alternative methods of conducting your business. There are various options available to help practice the recommended "social distancing." Convenient alternatives include:

- Drive/Walk Up Window
- Night Deposit
- Internet Banking
- Mobile Banking/Deposit with our TouchBanking App
- Signing up for E-Statements
- Debit cards
- ATM terminal at our Chatsworth Location

Please know we continue to serve your financial needs, offering all the services you have become accustomed to. For the safety and health of our customers, employees and our communities beginning Friday March 20, 2020 Vermilion Valley Bank will be limiting access to our lobbies in order to do our part in "social distancing". Should you need to complete any type of transaction in the lobby, you will be allowed in to do so. This includes safety deposit box transactions, new accounts, certificate of deposits, loans and any other transaction you may need personal assistance with.

If you have any questions concerning your banking needs, or if we can assist you in getting started with one of the alternative products listed above, please do not hesitate to contact any location. It is the goal of Vermilion Valley Bank to assist each of our clients through these extraordinary times.

Sincerely,

A handwritten signature in cursive script that reads "Gary Loschen". The signature is written in black ink and is positioned above the printed name and title.

Gary Loschen
President